



Build Your Ideal Communications Solution With Our Variety of Feature Offerings

	Basic	Advanced	Executive
Call Logs	★	★	★
Call Waiting	★	★	★
Caller ID	★	★	★
Caller ID Delivery	★	★	★
Privacy	★	★	★
Call Forward Always		★	★
Call Forward Busy Line		★	★
Call Forward No Answer		★	★
Call Forward Not Reachable		★	★
Call Hold		★	★
Call Return		★	★
Call Transfer		★	★
Message Waiting Indicator		★	★
Three Way Calling		★	★
Voicemail		★	★
Voicemail to Email		★	★
Anonymous Call Rejection			★
Anywhere			★
Busy Lamp			★
Call Block			★
Call Forward Selective			★
Call Notify			★
Directed Call Pickup			★
Do Not Disturb			★
Find Me Follow Me			★
Multiple Call Arrangement			★
N-way Calling			★
Push To Talk			★
Selective Call Acceptance			★
Shared Call Appearance			★



Speed Dial



- **Call Logs** - View and dial from the lists of stored numbers in your call history, which are categorized by missed, received, and dialed calls.
- **Call Waiting** - Alerts a user already on a call when there is another incoming call. User can press Flash to answer or to switch back and forth from the current call to the new call.
- **Caller ID** - Identify your caller before picking up the phone. Caller ID displays the name and/or company along with the number for incoming calls.
- **Caller ID Delivery Blocking** - Block your own Caller ID information from displaying when you make an outgoing call.
- **Privacy** - Determine which users are permitted to monitor and view information regarding your direct line. Privacy options allow you to exclude your number from your organization's Directory Listings, Virtual Assistant Extension Dialing, Virtual Assistant Name Dialing and Phone Status monitoring.
- **Call Forward Always** - Forward all calls to another number. Along with the other Call Forward options, this setting can easily be turned on and off both through our Subscriber Portal and via phone. Call Forward Always can also be used for Disaster Recovery.
- **Call Forward Busy Line** - Forward calls to another number when the line is busy. Along with the other Call Forward options, this setting can easily be turned on and off through our Subscriber Portal.
- **Call Forward No Answer** - Forward calls to another number when line goes unanswered within a selected number of rings. Along with the other Call Forward options, this setting can easily be turned on and off through our Subscriber Portal.
- **Call Forward Not Reachable** - Forward calls to another number when your phone is offline or unavailable. Along with the other Call Forward options, this setting can easily be turned on and off both through our Subscriber Portal and via phone. Call Forward Not Reachable can also be used for Disaster Recovery.
- **Call Hold** - Place an existing call on hold for an extended period of time, and then retrieve the call to resume conversation.
- **Call Return** - Quickly return missed calls by dialing *69 to reach the last incoming caller.
- **Call Transfer** - Transfer a call to another employee or phone number. If your number is the main office line, or a caller has reached the wrong extension in error, Call Transfer makes it easy to redirect a call to the correct person.
- **Message Waiting Indicator** - Receive notifications when you have a new voicemail. When a message is waiting to be retrieved, you will be notified by an Audible MWI in the form a stutter dial tone, or by a Visual MWI with a blinking light and/or notice on the display of any compatible IP phone. MWI will remain on the phone until the new message has been played.
- **Three Way Calling** - Need another caller to hop on the line? Chat with two callers at once with Three Way Calling. It's as easy as 1-2-3: While on the first call, press the Flash button, dial your other party's number, and press the Flash button again to add the original caller.
- **Voicemail** - Send callers to your own personal Voicemail when you are on another call, not at your office or just too busy.
- **Voicemail to Email** - Keep tabs on your business line's voicemail when you are on the go via your mobile phone, tablet or personal laptop. With Voicemail to Email, voicemail messages are sent straight to your Inbox and can be accessed at your convenience from any device that is email enabled.
- **Anonymous Call Rejection** - Don't be bothered by telemarketers and other unidentified callers. Enable Anonymous Call Rejection and incoming callers who have blocked their directory or identification information will hear an intercept message or a busy signal when they call your number.
- **Anywhere** - Stay connected to your business line and all of its features from any phone, anytime, anywhere. Anywhere allows you to make and receive calls from your work number regardless of where you are or which device you are using. With Anywhere's capabilities to route to and ring multiple destinations- mobile, home or desk phone or all of the above, and its ability to move calls from one phone type to another without ever disconnecting, your voice services can finally keep up with you.
- **Busy Lamp** - A light on the phone that enables a user to see if a selected group of users are busy.



CHESAPEAKE BAY COMMUNICATIONS

- **Call Block** - Block unwanted callers. By adding a number to the Call Block list, the caller will get an intercept message or a busy signal and you will prevent your line from ever ringing when that number calls. Use your Incoming Call Log information to help identify the numbers you want to add to your Call Block list. Numbers can be added or deleted from the Call Block list by checking or unchecking the checkbox in front of the phone number on your Call Log or via the Subscriber Portal.
- **Call Forward Selective** - Forward specific callers to specific locations. To give clearance, enter the destination name and destination number you want forwarded into the appropriate fields and select On.
- **Call Notify** - Enables a user to define criteria that cause certain incoming calls to trigger an email notification.
- **Directed Call Pickup** - Answer a call to a specific number within your Call Pickup group ringing at another location directly from your phone. To pick up a call, users dial the Directed Call Pickup feature access code, followed by the extension of the user to which the call is being directed.
- **Do Not Disturb** - Stop pages, calls or intercom messages. Callers will receive a message stating you are busy and are sent to Voicemail so you can return messages at your convenience. If your Voicemail is not activated, the caller will receive a busy signal.
- **Find Me Follow Me** - Forward calls from your primary number to up to five alternate locations. Keep entire team together with this group feature that has options to simultaneously and sequentially ring multiple lines and/or users based on a list of phone numbers defined by the user.
- **Multiple Call Arrangement** - Handle multiple calls on different Shared Call Appearance locations at the same time. All locations that have an available call appearance can originate calls and receive new incoming calls, regardless of the activity at the other individual locations.
- **N-way Calling** - Allows users to add any number of other parties to a call, up to a maximum number of 15 users.
- **Push to Talk** - Call another user and their phone will beep and activate the microphone and speaker to allow hands-free intercom communication. Push to Talk has many options such as Auto Answer, one or two way outgoing connection types and varying Access List types that enable you to choose to allow Push To Talk calls from only the selected users listed or everyone except the selected users listed.
- **Selective Call Acceptance** - Accept only certain incoming callers identified by you. On the Subscriber Portal, you can create and modify this list. All calls from phone numbers that are not on that list will receive a message stating "The party you are trying to reach is not accepting calls at this time" and will not go to voicemail.
- **Shared Call Appearance** - Allows for incoming calls to ring on up to 35 additional phones simultaneously, connecting the first phone to be answered.
- **Speed Dial** - Enter frequently dialed numbers for quick and simple access. A Speed Dial code can be assigned to up to 20 contacts. To be connected, just dial # followed by their 2-digit Speed Dial code (01-20) that has been assigned to the number you wish to call. You can add and delete contacts from your Speed Dial both on the phone and through our Subscriber Portal.